

ATLANTA, GA.

NEW YORK: Nov. 18, 1919
ATTENTION MR. L. S. ELSAS

PRIVATE #211 - OE-5

REPORT OF OPERATIVE No. 747

Nov. 11th

Second paragraph: ---" and that Mr. Smith has had much to gain in his business by robbing a little here and there." We presume you are following up every lead of this sort.

Nov. 12th.

Page 2. The incident regarding 20 cases of tents wherein the driver's brother claimed there were only 18 boxes when there were really 20. Also the following paragraph showing that Philip, the driver, hung around unnecessarily, first asking for some kerosene for his lamp, etc., and then got hold of a package weighing about 15 lbs. which he took home. On the third page the reference to Corcoran, Rocco and Philip regarding a mistake with reference to some shipments.

All of the above seems to indicate that there is a likelihood that things are not just as straight as they should be in your Shipping Room and that possibly the truckman or his employees are involved. Therefore it will be necessary for Mr. LSE to make an arrangement to meet No. 747 at some convenient time in the office of the R.A. & I. CO. to more fully explain the best procedure so as to uncover any crooked work.

Possibly it would be well for Mr. LSE first to discuss this matter with Mr. Lake, as Mr. Lake has very good views on such things.

Nov. 13th.

The incident where a bale and a roll were short on a shipment, as well as former indications of possible shortages, would indicate that a great deal of care should be exercised as to the responsibility of shipments after they leave our place, or inbound shipments, as to being sure that they reach our place. Mr. Lake should consider this matter from every angle and institute the proper system by which definite responsibility is placed on the contract truckman so as to be sure to hold him financially responsible for any dereliction of duty on the part of his employees. It may be advisable for Mr. Lake to discuss this matter with our Attorney in New York, but the proper safeguards should be thrown around the system to be sure to take care of every situation involved.

Page 2, second paragraph:

The reference to the standards on the baling compresses and the inability of certain hands to earn the bonus, in our estimation is clearly either a case of incapacity or unwillingness. If we are wrong in this we would like to be corrected. If we are right it is proper that the correct aspect be thrown on the case by bringing Mr. Hwyward into it in

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such way as is deemed proper, and his getting the workmen to realize that the standards are fair.

Page 3.- You will have to watch this work very closely, for if the drivers are slow, so as to run up extra work at the high over-time rate, something will have to be done to break up this system.

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